



Suggestions for Facilitators

Trustlets™ are discussion tools for teaching organizational trust. They are not meant to provide a “one size fits all” solution, which in many cases does not exist.

How can a designated facilitator use the case studies?

Facilitator does not provide the “right” answer. There is no “right” answer.

Facilitator stimulates discussion and critical thinking.

Trustlets can be assigned to participants on a regular, predetermined schedule for reading and subsequent discussion.

Discussion should be completed in less than one hour and can be held via:

- Classroom
- Video conference
- Brown bag lunch or breakfast
- Workshop

Norms for discussion groups to be set by the groups and might include:

- Must come prepared after doing the reading and thinking about the Qs: no winging it.
- Think about how each Trustlet relates to our own values.
- Be constructive by actively listening to others and respectfully offering your views.
- Allow all attendees time to contribute.
- Reserve time for a summary or takeaway.
- Start and stop on time.

For more information contact:

Barbara Brooks Kimmel, CEO, Trust Across America-Trust Around the World
<mailto:Barbara@trustacrossamerica.com>